

Returns Form

From receipt of your order you have 14 days to return any unwanted items within your order, with the exception of earrings (please note in the interest of hygiene earrings or sets with earrings can not be returned unless faulty). All items returned must be in the original condition and packaging, any items in unsuitable condition will be returned to you. It can take up to 7 days for Siamaa to receive your returned items. However once we receive the items we will inspect them and process the goods within 5 working days

Postage: We recommend that you return items using recorded post as Siamaa cannot be held responsible for any lost items. Postage costs will be refunded only when items are faulty.

Please complete this form with all relevant information.

Name: _____

Address: _____

_____ Postcode: _____

Order No: _____

Item No	Description	Return please tick	Reason for return (see below)
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	
		<input type="checkbox"/>	

Reasons for return

01-Damaged/faulty product.	02-Not ordered, but supplied and charged.	03 -Wrong size/colour.
04-Unhappy with goods.	05-Quality/value for money disappointing.	06- Other.

Returns Address: Siamaa, 31 Carlyle Avenue, Glasgow, G52 4XX

The cost of returning the item to us is your responsibility and we recommend that you send items using Registered Post as Siamaa cannot be held responsible for any lost parcels.

We will refund the return shipping costs if the product is defective or the return is a result of our error.

Siamaa boutique